

Level 3 Report
Healthier Communities and Older People

Appendix 4 B (i)

Indicator	Tolerance	Performance		Target	Latest Performance		Judgement		Direction of Travel		Analysis
		2007-08	2008-09		June	September	June	September	June	September	
Citizen											
NI 39 – alcohol harm related admission rates (LAA)	Smaller is better	1,199		1,237	326.4 (cumulative)		2	2	▼		Quarter 2 data not yet available. Expected November 2009.
NI 130 – social care clients receiving Self Directed Support (LAA)	Bigger is better			21%	6.32%	6.12%	1	1	n/a	n/a	Our current performance is in line with other West Midland authorities, our performance suffers from historical performance. A Project Manager has been appointed to drive forward the uptake of services associated with this indicator.
NI 136 – people supported to live independently through social services (LAA)	Bigger is better		3,635	3,090 (to September) 3,763 (year-end)	2,102	2,643.54	1	1	▼	▼	Data currently reported provides only a partial view. This will be rectified over the next 2 quarters as activity associated with external agencies becomes available. This NI has yet to include the Grant Funded Services data for this year which will be available in December.
NI 138 – satisfaction of people over 65 with both home and neighbourhood	Bigger is better		89				1	1	n/a	n/a	This is a new indicator measured by the place survey which is carried out bi-annually. The target will be set in the next quarter. England average for this indicator is 84. The Older People strategy has been updated and delivery on track. Development of new strategy has been delayed to ensure it has clear synergy with work of Health and Well-being partnership. Strategy is still on target to be developed by February 2010.
NI 57 - Children and young people's participation in high-quality PE and sport (LAA)	Bigger is better		95%	95%			3	3	n/a	n/a	No Data - Annual data collection - Data available in March 2010. The figures from Sport Unlimited (3 hours - part of the target) are based on the activity in term 1 which is April to July. All tasks are on target.
Service											
NI 132 – timeliness of social care assessments	Bigger is better		86.80%	91%	98.90%	74.80%	3	1	▲	▼	90% at same period last year. Decline in performance is due to increase in safeguarding work. Frontline resources have been engaged in ensuring vulnerable clients are receiving appropriate protection to ensure that they are safe. The consequence of this has been less resource available for routine social care activities.
NI 133 – timeliness of social care packages	Bigger is better		88.20%	92%	100%	56.11%	3	1	▲	▼	84% at same period last year. Decline in performance is due to increase in safeguarding work. Frontline resources have been engaged in ensuring vulnerable clients are receiving appropriate protection to ensure that they are safe. The consequence of this has been less resource available for routine social care activities.
Partnership											
NI 40 – drug users in effective treatment (LAA)	Bigger is better			541		528 (to June)	3	2	n/a	n/a	Harm Reduction Strategy almost complete with Hidden Harm Conference to be held 01/12/09. Mercia Net training commences 30/10/09. Review of drug treatment services underway and due for completion 31/12/09.
NI 125 – achieving independence for older people through rehabilitation / intermediate care	Bigger is better		71.8	75	68.7	89.01 (to August)	1	4	▼	▲	The figures presented in this report are the preliminary findings to August 2009 and require further validation. The figures are based on those patients, discharged from the acute hospital into the 3 Intermediate care units – Hillside, Kington and Ledbury.
NI 131 – delayed transfers of care from hospitals	Smaller is better		41	27	12 amended to 36	34.8	4	1	n/a	n/a	Reconfiguration of delayed discharge management in community hospitals is expected to give rise to a significant improvement in this indicator in the next quarter

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NI 142 – number of vulnerable people who are supported to maintain independent living (LAA)	Bigger is better		90.5	97.41%			1	1	n/a	n/a	Awaiting data from Communities and Local Government. The previous regime for this indicator nationally is coming to an end and a new set up is being developed and implemented. Now entering into a period of change and development of new projects. A business plan is currently being developed to make recommendations on the supporting people programme. Four pilots are currently being delivered that will cease between March-July 2010. A supporting people commissioning plan is also being undertaken to guide the future commissioning of supporting people services; these include learning disability - move on and transitional worker, older people and vulnerable disabled adult pilot, and a wrap around floating support service for offenders and people who are at risk of offending.
Statutory											
Local – % of adult safeguarding referrals with a multi-agency plan within 7 days	Bigger is better		26%	>26%	32%	49%	4	4	▲	▲	